



DONOR CHARTER

PLAN INTERNATIONAL IRELAND IS A SIGNATORY TO THE STATEMENT OF GUIDING PRINCIPLES FOR FUNDRAISING, SEE MORE AT [HTTP://ICTR.IE/CONTENT/FUNDRAISING-CODES-PRACTICE](http://ICTR.IE/CONTENT/FUNDRAISING-CODES-PRACTICE)

AS SUCH, PLAN INTERNATIONAL IRELAND COMMIT THAT OUR DONORS AND PROSPECTIVE DONORS WILL:

- Be informed of the organisation’s mission, and of the way the organisation intends to use donated resources.
- Be informed of the identity of those serving on the organisation’s governing board, and that the board will exercise prudent judgement in its stewardship responsibilities.
- Have access to the organisation’s most recent financial statements.
- Be assured your gifts will be used for the purposes for which they were given.
- Receive appropriate acknowledgement and recognition.
- Be assured that information about your donation is handled with respect and with confidentiality to the extent provided by law.
- Expect that all relationships with individuals representing the charity will be dealt with professionally.
- Be informed whether those seeking donations are volunteers, employees of the organisation or hired third party agents.
- Have easily available the agreed procedures for making and responding to complaints.
- Have the opportunity for any names to be deleted from mailing lists and to be informed if the organisation intends to share the mailing lists with third parties.
- Receive prompt, truthful and forthright answers to questions you might have of the organisation.

If you have a comment or question about any aspect of our work, you can contact Plan International Ireland in writing by post or email, or by telephone.

Please give us as much information as possible and let us know how you would like us to respond, providing relevant contact details.

Write to: [Paul O’Brien](#), Chief Executive Officer, Plan International Ireland, 11 Harrington Street, Dublin 8